



NetSupport

Gaither High School, Tampa, FL

“We truly love our NetSupport School! It has really been a lifesaver.

We are only two media specialists in a school with over 2,700 students. We are very fortunate in that we have the computer resources available for our students to use, but it was a strain on us to monitor the usage to ensure that they were not being misused.

NetSupport has enabled us to do just that in a way that is not a time-hindrance for us.”

- Wes Thompson
Media Specialist
Gaither High School

IT Challenge:

Gaither High School's Media Specialists needed to be able to control and to monitor the computers used by students to ensure that they were being used for school-appropriate tasks. We cannot allow game playing, Internet surfing, or tampering with security or network settings, due to the potential for damage not only to the individual workstations, but to the network as well. Only the two media specialists (librarians) are permitted to log students onto the student computers, which we previously had to do by actually going over to these computers and entering the password.

NetSupport Solution:

Gaither H.S. was instantly impressed with NetSupport, because, after reading the literature provided on the Internet Website, they determined that it would enable us to do everything we needed to do. The solution has been successfully implemented on the 14 student computers in the school's library (Media Center).

Results:

Gaither H.S. installed NetSupport School Pro version 6 on the 14 student workstation computers in the Media Center and their goals were instantly attained. “The product has worked magnificently for us. It was easy to install and has been easy to use on a daily basis. We can now monitor and control the students' computers as we need to.”

“NetSupport has enabled the two media specialists to be much more productive in attending to other tasks because we no longer have to leave our work areas every time a student needs to sign on to a computer, has a question about how to use a certain application on a computer, or when we suspect that a student may be misusing a computer. We can sign on computers for students, monitor their usage, answer questions for them, and lock the computer if the student misuses it. We feel the product has been extremely beneficial and are very pleased with this product. It certainly was money very well spent. We have told our district supervisor about it, as well as other media specialists at other schools in the district.”